



ATTENTION SILVER SPRINGS CUSTOMER

Dear SSWD Customer,

On behalf of the Board and staff of Silver Springs Water District, we would like to say “Thank You” for the opportunity to serve you!

You, our customers were so patient and understanding as we worked tirelessly to get your service back on after the disaster which began Wednesday, November 6th. It was a difficult time for everyone, but with your patience and understanding, and Orangeburg County Emergency Services, the SC National Guard, our Neeses Fire Department, SCRWA, and so many more, we were able to restore service to everyone as quickly as possible.

As all of you know prices have gone up on everything. We at SSWD have felt those increases as well. ***Effective January 2025***, our rates will increase eight percent, and our water tap installations will go up to \$1500.00. We remain committed to transparency and accountability, and we want to emphasize that these rate increases are essential to ***maintain water infrastructure, meeting regulatory compliance, and ensuring reliable service.***

We understand that any adjustment in rates may cause concern, but we want to assure you that this decision was made after careful consideration. SSWD is a non-profit, special purpose group which was created solely to provide you, our customers with water.

Thank you again for allowing us to serve you.

Sincerely,

SSWD Board

P.O. BOX 217
2021 SILVER SPRINGS ROAD
NEESES, SC 29107
(803) 247-5778
silverspringswaterdisrict@gmail.com